

HUMAN SERVICES TRANSPORTATION PLANNING UPDATE

*Transit Planning Board
July 26, 2007*



Overview

- Human Services Transportation (HST) Overview
- HST Coordinated Plan for the Atlanta Region
 - Call for Projects
 - Designated Recipient
- HST Provider Survey
- HST Summit
- HST MSAA/UWR Technology Grant
- Coordination Efforts in the Region



HST Overview

What is Human Services Transportation planning?

Transportation planning for persons who are transportation disadvantaged (Older Adults, Disabled and Low-Income Individuals) to improve mobility, employment opportunities and access to community services.



HST Overview

Who is involved in HST Planning:

- *Transit Agencies (Fixed Route and Paratransit Services)*
- *GA Department of Human Resources*
- *GA Department of Labor*
- *GA Department of Community Health*
- *GA Department of Transportation*
- *Area Agency on Aging (ARC)*
- *Workforce Development Boards*
- *County Senior Services*
- *Non-Profit, Faith and Community Based Transportation Providers*
- *Private transportation providers, including private transportation brokers, ADA paratransit providers, taxi services, intercity bus operators, etc.*
- *Transit and human services provider riders*
- *Job training and placement agencies*
- *Business community*
- *Other human services and transportation agencies*



HST Overview

- **Presidential Executive Order (Feb 2004)**
 - United We Ride (UWR) Program
 - Mobility Services for All Americans (MSAA)
- **SAFETEA-LU**
 - Requires the establishment of a “locally developed, coordinated public transit-human services transportation plan” for all FTA programs for underserved populations: the Elderly Individuals and Individuals with Disabilities program (Section 5310); the Job Access and Reverse Commute program (Section 5316); and the New Freedom program (section 5317).
- **ARC Board Resolution (May 2005)**
 - Aging, Transportation and Workforce Development Divisions - Internal planning team



Coordinated HST Plan for the Atlanta Region

Trip 4 Attachment # IV.2.B.i.

- Established a Steering Committee in September 2006 to help guide and develop plan
- Finalized Draft Plan in Feb 2007
- Call for Projects Feb 28, 2007
 - Currently reviewing project submittals
- MARTA is proposed as the Designated Recipient
- Plan will be finalized in May 2007



HST Provider Survey



- Created an online HST provider survey
 - www.atlantaregional.com/hst
- Inventory of all HST services and providers in the 18-county Atlanta urbanized area
- Will feed directly into our comprehensive HST plan and grant project (existing conditions)
- Survey will be up until October 2007



HST Summit

- ARC hosted an HST Summit
 - Friday, June 1, 2007, Loudermilk Center
- Summit provided attendees:
 - Information on what HST planning involves
 - How they can get involved in our coordinated planning process
 - Information on local and national HST coordination efforts and models
 - Mobility management information



HST MSAA/UWR Technology Grant

- ARC was awarded \$400,000 from the Federal Transit Administration to look at ways technology can improve HST (ARC will provide \$100,000 match)
- We will also develop a comprehensive Coordinated HST Plan for the region
- This grant brings together both the UWR and MSAA initiatives
- ARC was one of eight communities selected (37 proposals received); ARC received the highest funding amount



HST MSAA/UWR Technology Grant

- Released an RFP on March 15, 2007 to hire a consultant to assist on the project
- We received 3 proposals - currently in the selection process
- We will begin work in May 2007
- Goal of the project is to design and implement a Transportation Management Control Center
 - Phased approach
 - Regional or Sub-regional Centers
 - Tool kit for HST providers and Agencies to plug into the center



Coordination Efforts in the Region

- ARC County Voucher Programs
- Cobb County Senior Adult Transportation Study
- Department of Human Resources
 - Coordinated transportation with the TANF, Title III, SSBG and 5310 Programs
- Department of Community Health
 - Medicaid transportation
- Paratransit Task Force (Subcommittee of the TPB)
 - Task force will propose regional paratransit coordination recommendations



Questions

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